Privacy Notice

Rehabilitative Health Services (RHS) assumes that the individual and/or the parent/guardian is legally competent unless determined otherwise by a court of law. To which documentation is needed.

Your Privacy is Important to Us

At our behavioral health practice, we are committed to protecting the privacy and confidentiality of your medical information. As healthcare providers, we strictly adhere to the regulations set by the Health Insurance Portability and Accountability Act (HIPAA) to safeguard your personal health information (HIPPA 45 CFR Parts 160and 164 Subparts A and E as well as 42 CFR Part 2)

Our Commitment:

- We will not release your personal or medical information to anyone without your consent, except as required by law.
- Your information is used only for purposes such as providing treatment, processing payments, and managing healthcare operations.
- We implement multiple security measures to protect your data, whether online or offline.
- We do not share mobile information, including phone numbers or text messaging data, with third parties or affiliates for marketing or promotional purposes.

How We Use Your Information:

1. **Treatment**: Your health information may be shared with other healthcare providers involved in your care, such as specialists or hospitals, to coordinate treatment.
2. **Payment**: We may use your information to bill insurance companies, government programs, or third-party payers for the services you receive.
3. **Healthcare Operations**: Your information is essential for the administrative and operational tasks of the practice. This includes quality assessments, training, and improvement of our services.
4. **Support Services**: We may share limited information with subcontractors or service providers who assist with business operations (such as billing, customer service, or IT support). These parties are required to maintain the confidentiality and security of your information.
5. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, excluding aggregators and providers of the Text Message services.

Your Rights:

- You have the right to view or request copies of your medical records.
- You can request corrections to any inaccuracies in your health information.
- You may ask us to communicate with you in specific ways to protect your privacy (e.g., only at work or by mail).
- You can limit the information we share with others involved in your care, such as family members or caregivers.
- Text messaging may be used for communication related to your care, appointments, or services. Your consent is required for text messaging communications. Standard messaging rates may apply depending on your carrier. You may opt out of text messaging at any time. Text messaging originator opt-in data and consent will not be shared with any third parties, excluding aggregators and providers of the Text Message services.

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Our Responsibilities:

- We are required by law to protect the privacy and security of your health information.
- We will notify you immediately if there is ever a breach of your personal data.
- We will not use or disclose your information for marketing or fundraising purposes without your written permission.
- We do not share mobile information with third parties or affiliates for marketing or promotional purposes.

Disclosures Required by Law:

In some situations, we may be required by law to share your health information without your consent, such as:

- Reporting abuse, neglect, or domestic violence
- Complying with court orders or legal investigations
- Public health activities, such as infectious diseases

For More Information or to Exercise Your Rights:

If you have questions about this notice or wish to exercise your rights regarding your health information, please contact our Human Resources Department by one of the below listed options:

By Mail: RHS ATTN: Human Resources

   1675 Curlew Dr. Idaho Falls ID 83406

By Phone: 208-523-1593 Ext 104

By Email rhshr@rhscares.com

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